

SERVANT LEADERSHIP CERTIFICATE

Program Description

What is a leader? We often think of a leader as someone who is in charge of people, products, or processes. But what about the person on the team who everyone looks to when the boss is gone or when advice is needed? That person is a leader too.

Leaders can have formal power or responsibilities, or they can simply be a person of influence. Regardless of role, research indicates that effective, successful leaders are those with strong character and the ability to lead with courage, humility, and compassion. Fortunately, character is not something we are just "born with." Character is something that can be developed over time. In this program, you will have the opportunity to explore seven dimensions of leadership that are associated with strong character through case studies and examples. You will also complete self-reflection exercises, assessments, and activities to initiate and continue the work of developing these character dimensions.

In addition to developing your leadership character, this certificate provides you with skills needed to enhance your credibility as a leader and consider the power of both perception and experience as you build a culture of service leadership.

Ultimately, you will take the first steps on a lifetime journey of developing the character that will enable you to be the best leader you can be.

Note: This program includes a copy of Amy Newman's ebook, *Building Leadership Character* (California: Sage, 2019). You will receive instructions about how to access the ebook when you join the course. If you prefer to purchase a hard copy of the book we suggest you do so before the start of the course. The book is available for purchase online or at other retailers.

Key Takeaways

- Practice honest self-reflection to develop your leadership character
- Develop trusting relationships through authenticity, integrity, and accountability
- Improve interpersonal confidence by demonstrating courage, humility, and compassion
- Implement performance management practices that reinforce service leadership
- Develop and practice the communication skills to manage your own credibility and foster the same in others

What You'll Earn

- Servant Leadership Certificate from Cornell SC Johnson College of Business
- 40 Professional Development Hours (4 CEUs)

Who Should Enroll

- Informal or formal leaders at any level in an organization
- Religious and faith-based leaders
- Humanitarian, non-profit, and NGO leaders
- Anyone who is part of a work team and can influence others

Total Investment

- 3 months to complete all the courses

How to Enroll

For more information on how to enroll, please visit Servant Leadership Certificate

Courses

Code	Title	Hours
eCornell LSM641	Building Leadership Character	0
eCornell LSM642	Authenticity, Integrity, and Accountability	0
eCornell LSM643	Courage, Humility, and Compassion	0
eCornell SHA595	Developing a Culture of Empowerment	0