

LEADING THROUGH DIALOGUE AND CONNECTION CERTIFICATE

Program Description

Are you looking to build skills that foster effective communication, collaboration, and connection in the workplace? Do you want to better navigate conflicts and engage constructively across differences in style, background, and perspective? Are you motivated to learn alongside others who share your passion for creating sustainable change in professional settings?

This certificate program offers an in-depth exploration of impactful leadership through four key development areas: human connection, identity, intentional communication, and collaborative change. Research highlights the factors that influence workplace connection and collaboration, ranging from communication skills and diverse lived experiences to organizational norms. Through interactive online activities and live virtual sessions, you will delve into the dynamics of interpersonal connection and disconnection, sharpening your skills in dialogue and mutual understanding. Building on this foundation, you'll expand your focus to team and institutional dynamics, gaining practical tools for driving collaborative change.

Key Takeaways

- Examine human connection and disconnection in the workplace
- Explore dimensions of difference related to identity, background, experiences, and perspectives
- Practice skills for effective dialogue and mutual understanding
- Explore opportunities for collaborative change
- Participate in practice sessions led by trained dialogue facilitators
- Examine the critical role of leadership in fostering mutual understanding and navigating complex dynamics
- Identify interventions that will help override errors in judgment and decision making

What You'll Earn

- Leading Through Dialogue and Connection Certificate from the Cornell ILR School
- 40 Professional Development Hours (4 CEUs)
- Clock Hours: 84

Who Should Enroll

- Team managers and supervisors
- Executives responsible for strategic culture efforts
- Individuals interested in honing leadership skills that focus on human connection, identity, communication, and collaboration

Total Investment

- 3 months to complete all the courses

How to Enroll

For more information on how to enroll, please visit Leading Through Dialogue and Connection Certificate (<https://ecornell.cornell.edu/>

certificates/leadership-and-strategic-management/leading-through-dialogue-and-connection/).

Program Requirements

Code	Title	Hours
Required Courses		
eCornell ILRD10	Counteracting Unconscious Bias	
eCornell ILRD10	Dialogue Across Difference	
eCornell ILRD10	Strategic Influence	